Instructions for DQ Match™ Licence Manager

Please make sure you have admin rights to install the Licence Manager

*If you have run older versions of the Licence Manager, you must first make sure stop **DQ Manager** permanently and then remove the following file: Windows\SysWOW64\SDLF.SYS*

Licence Manager Installation

- Download Licence Manager - https://www.dqglobal.com/licence-manager/
- Install Licence Manager – **Run as Admin**

Once you have installed the software and the Licence Manager, you will see a Scroll in your system tray (please see screen shot below).

Follow the below instructions:

1. Open the manager

2. Click Pause
3. Click Licence/Update

4. Send **support@dqglobal.com** the new REF Code

5. We will send you a new Licence Code
6. Enter the new code and click Update

7. You will receive the message "Licences were updated successfully"

Any issues? Please email support@dqglobal.com